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# Transition from Duo Multi-factor Authentication to Okta Verify

## MDC dashboard users

Michigan Data Collaborative (MDC) dashboard users should prepare for the upcoming transition from Duo multi-factor authentication (MFA) to Okta Verify starting in mid-January 2026. All of Michigan Medicine and University of Michigan (U-M) campuses will be making this transition. This change will unify digital security across our organization.

## Key transition details

Currently, MDC users are required to log in with their credentials and verify their identity via the Duo app. Users will be required to download the Okta Verify app on their personal devices and enroll in Okta no later than Feb. 25, 2026.

By enrolling in the Okta Verify app for authentication, MDC users will continue to be able to access the CQI dashboards hosted by MDC. We will be providing more details to prepare dashboard users for this transition as we get closer to the key dates.

## Key dates to remember

- **January 14, 2026:** Open enrollment for Okta Verify begins for all U-M users. You are strongly encouraged to enroll early to ensure a smooth transition. MDC users will need to take action to continue to access the CQI dashboards hosted by MDC.
  - Users are encouraged to download the Okta app on or before January 14, 2026. See ***How to Enroll in the Okta Verify*** app below.
- **February 25, 2026: Okta Verify goes live!** Okta Verify will officially replace Duo as the MFA solution for Michigan Medicine and U-M users.

## How to prepare

- **Enroll early:** All staff can begin enrolling in Okta on Jan. 14, 2026. Enrolling before the February go-live date will ensure uninterrupted access to your accounts and the CQI Dashboards.
- **Keep both apps:** After you enroll in Okta Verify, please continue using Duo for multi-factor authentication until Feb. 25, 2026. After U-M implements Okta Verify on this date, you will no longer be able to use Duo for U-M systems, including the CQI Dashboards.
- **Stay informed:** Help spread the word by sharing this information with your colleagues and be sure to bookmark these key sites for updates and future enrollment details. This will allow you to seamlessly continue to use the Dashboard with the new Okta Verify multi-factor authentication.

How to Enroll in the Okta Verify app

Step 1

Visit the app store for your device and download the Okta Verify app for iOS or Android

Download on the App Store

Get it on Google Play



Ensure your device is a supported platform for Okta Verify

Alternatively, if you are unable to scan a QR code to enroll, open the app store on your mobile device, search for Okta Verify, and install the app.



Step 2

After downloading the app, finish by enrolling your UMICH account in Okta

Enroll your UMICH account

View step by step instructions on how to complete the enrollment process

Choose from new authentication features

Step 3

After enrolling with Okta, select one of the following methods to verify your identity and access your account

		
Optional Biometrics	Context-Based Authentication	Passwordless Sign In Option

More information

- [Okta Verify at U-M | U-M Information and Technology Services](#)
- Information Assurance: [Okta Verify MFA SharePoint site](#)
- [Enroll in Okta](#); [Get help enrolling with Okta](#)
- For questions, contact [MM-Okta-MFA-Questions@med.umich.edu](mailto:MM-Okta-MFA-Questions@med.umich.edu)