



INHALE

Monthly PO Update

11/11/24 & 11/13/24



Nonprofit corporations and independent licensees
of the Blue Cross and Blue Shield Association

Agenda



- Announcements & Reminders
- Attestation process
- Onboarding Packet
- L3 Registration
- Pediatric Committee recruitment
- MOC update



Announcements & Reminders



Next PO calls:

- December 9th @ 11am and December 18th @ 2pm

Coverage, Billing, Reimbursement, and Prior Authorization:

- BCBSM has established processes in place to manage inquiries related to member specific coverage, billing, and reimbursement issues



First Step: Call point of contact

Provider Relations and Servicing Professional providers:	1-800-344-8525
Facility or hospital providers:	1-800-249-5103
Medicare Advantage:	1-866-309-1719
Availity:	1-800-282-4548

If PO's still need help:

- Go to the Provider Contact Us site: <https://www.bcbsm.com/providers/help/contacts/>
- If you're within the Southeast, East or Mid Michigan region, email Provider Engagement and Transformation petcontactus@bcbsm.com (detailed instructions found here: [Contact the Southeast, East and Mid-Michigan Provider Consultant Team \(bcbsm.com\)](#))

Announcements & Reminders cont'd



Admin Portal

- Registration for L3's is live
- Practice Engagement activities now added

Data Dashboard

- Next Data Dashboard release 11/22
- Sending baselines for current measurement year 1st week of December

2025 VBR Measurement Year Ended

- Final 2025 VBR (ended 10/31/24) to display in Data Dashboard 1/9/2025

Onboarding Versus Continuing

- Determined by year the PO is recruited/joins INHALE



Attestation Process



- INHALE is requiring POs to attest to the accuracy of the providers listed as participating in the INHALE Admin Portal
- Projected attestation periods:
 - After SCP recruitment (~October)
 - Prior to submission of SCP VBR (~January)
 - After PCP recruitment (April)
 - Prior to submission of PCP VBR (~June)
- PO's responsibility to add/remove providers
 - Additions will only be accepted during recruitment



Onboarding Packet



CQI Introduction & Guidebook

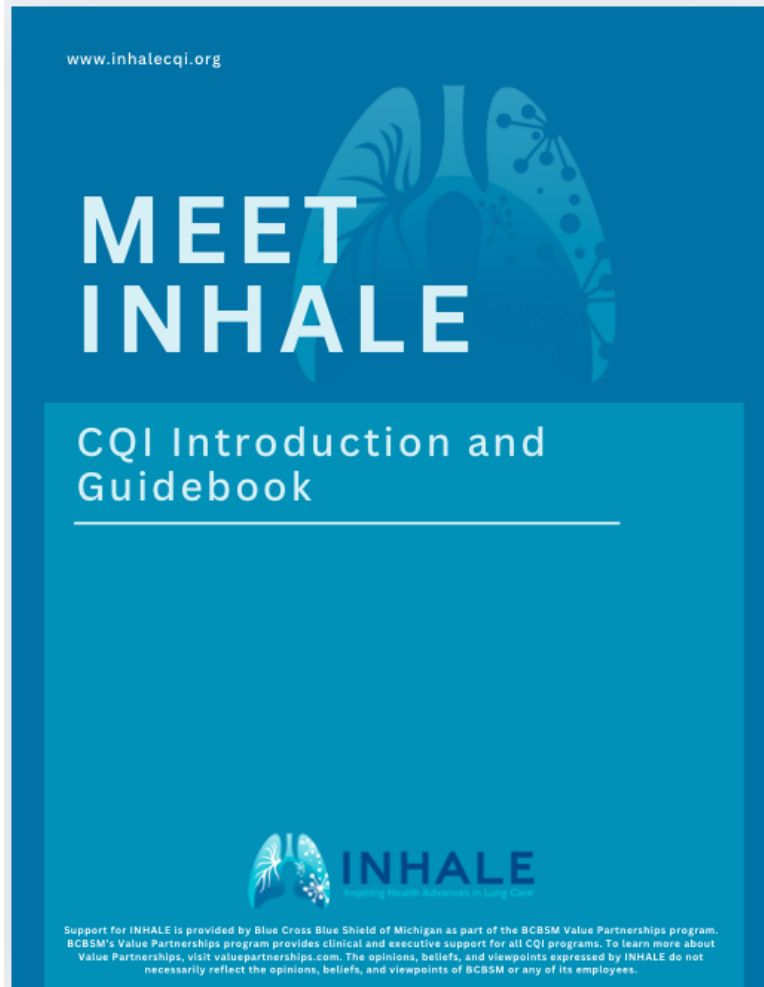


New Resource Available

INHALE has worked hard to develop an in-depth CQI introduction and guidebook. Topics include:

- Program Overview
- Meet the Team
- General Timeline
- Participation Benefits
- Data Dashboard
- Admin Portal
- Roles and Responsibilities
- Tools and Resources
- Committees and Partnerships
- Contact Information

[View here](#)



Lung Learning Lab (L3) Series 2 Registration



Presenter	Date	Topic
Dr. Wassim Labaki	January 16th, 2025	Personalizing COPD care: The role of phenotypes to guide advanced therapy selection
Wendy Wright	February 13th, 2025	Asthma management: Innovating to improve care
Dr. Wanda Phipatanakul	April 1st, 2025	Role of Biologics in Pediatric Asthma: Where are we now and into the future?
Dr. Meilan Han	May 13th, 2025	Early diagnosis of COPD
Dr. Paul O'Byrne	June 5th, 2025	Asthma exacerbations and their prevention
Dr. Toby Lewis	July 8th, 2025	Pediatric topic TBD

Registration

- Registration for the events will occur in the admin portal. Recordings of each event will be added to the INHALEarning Platform for on-demand viewing, but CME will not be offered for this series of recorded L3s.

[Register Here](#)

REMINDER

All INHALE participating providers must attend 1 of 6 live events or watch any available L3 on-demand in the INHALEarning Platform for 2026 Participation VBR.

Pediatric Committee Recruitment



Call for Members

Who we are looking for:

12-15 Members for a Pediatric Subcommittee

- Providers that take care of children

What we will be doing:

- As one of 2 CQIs that include the pediatric population, we have a unique responsibility to this population
- Potential Topics to be covered:
 - Concerns of pediatric asthma management
 - Consensus around treatments/diagnosis/biologics
 - Social drivers of health (formerly Social Determinants of Health)
 - Decision/Escalation algorithm
 - Escalate concerns to the larger collaborative and where we can make an impact
 - Diagnosing under 5

Call for Members

Time Commitment:

- Quarterly Zoom meetings with potential to meet in-person at regional meeting

When:

- Quarterly for 1 hour

More Details:

- INHALE will help lead the group to start-we'd like for the group to be collaborative led
- Nominate colleagues on INHALE website
 - <https://inhalecqi.org/pediatrics-sub-committee/>

Questions



Contact



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www.inhalecqi.org



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Technical support with data hub or access concerns