



BCBSM Billing



Billing Assistance

BCBSM has established processes in place to manage inquiries related to member specific coverage, billing, and reimbursement issues.

First Step: Call Point of Contact

Provider Relations and Servicing

- Professional providers:
- Facility or hospital providers:

1-800-344-8525
1-800-249-5103

Medicare Advantage:

1-866-309-1719

Availity:

1-800-282-4548

If PO's still need assistance:

- Go to the provider Contact Us site:
<http://www.bcbsm.com/providers/help/contacts/>
- If you're within the Southeast, East or Mid Michigan region, email Provider Engagement and Transformation petcontactus@bcbsm.com (detailed instructions found [here](#))