



# INHALE

## Monthly PO Update

7/7/25 & 7/14/25



# Agenda



- Announcements & Reminders
- 2025 VBR Updates
- Fall Regional Meetings
- Admin Portal
- 2027 VBR Scorecards



INSPIRING HEALTH ADVANCES IN LUNG CARE

# Announcements & Reminders



## Coverage, Billing, Reimbursement, and Prior Authorization:

- BCBSM has established processes in place to manage inquiries related to member specific coverage, billing, and reimbursement issues



### First Step: Call point of contact

|                                  |                |
|----------------------------------|----------------|
| Provider Relations and Servicing |                |
| Professional providers:          | 1-800-344-8525 |
| Facility or hospital providers:  | 1-800-249-5103 |
| Medicare Advantage:              | 1-866-309-1719 |
| Availity:                        | 1-800-282-4548 |

### If PO's still need help:

- Go to the Provider Contact Us site: <https://www.bcbsm.com/providers/help/contacts/>
- If you're within the Southeast, East or Mid Michigan region, email Provider Engagement and Transformation [petcontactus@bcbsm.com](mailto:petcontactus@bcbsm.com) (detailed instructions found here: [Contact the Southeast, East and Mid-Michigan Provider Consultant Team \(bcbsm.com\)](#))

# Announcements & Reminders cont'd



## Data Dashboard

- Next Data Dashboard release 7/18
- Data through April 2025

## 2026 VBR Measurement Year Ending soon!

- Final 2026 VBR ending 8/31/25

## Next PO Monthly Calls

- Aug 11th, 2025 @ 11am
- Aug 13th, 2025 @ 2pm

## PO 1:1's

- Scheduled as needed with Coordinating Center
- Contact @ [INHALE-support@med.umich.edu](mailto:INHALE-support@med.umich.edu)



# 2025 VBR



## 2025 PCP VBR



- INHALE sent POs projected list of PCP providers meeting VBR requirements from INHALE's perspective
  - Please respond verifying your list by 7/11 ✓
- VBR list now due to BCBSM July 18th
- BCBSM will vet list (PCMH/PGIP) and send final list to INHALE
- INHALE will post list in Admin Portal for POs attestation



# Fall Regional Meetings



# Fall Regional Meetings



**Sep 8<sup>th</sup> - Livonia (Dr. Sjoding)**

Vistatech Center (Schoolcraft College)

GMP, HVPA, Mosaic, UMMG

**10/13  
Canceled**

**Sep 30 - Grand Blanc (Dr. Sjoding)**

Genesys Banquet Conf Center

Genesys, GLPO, McLaren, PCP, PMC, UPI

**Sep 18 - Pediatric Focused (Dr. Lugogo)**

Lansing Community College

PO: All Interested

**Oct 8 – Traverse City (Dr. Lugogo)**

Haggerty Center

NMCP

**Sep 23 – Grand Rapids (Dr. Sjoding)**

Calvin University

Answer, CIPA, Holland, IHP, Lakeland, Spectrum

**Oct 16 – Rochester (Dr. Lugogo)**

Oakland University

McLaren, OPNS, UPI



# Fall Regional Meetings



## Registration open now in Admin Portal

- Practice Clinical Champions are required
- May register for alternative location if prefer other location
- If planning to attend the Pediatric meeting, not required to attend another
- Reminder: if a proxy was sent within the last year, no proxy will be granted this time

**Note: October 13<sup>th</sup> meeting date changed to September 8th**

# Admin Portal



# Admin Portal Survey



- INHALE will be sending a survey to all participating POs for feedback on the Admin Portal
- Want to hear suggestions on ways to improve the user experience/suggestions for enhancements

# Practice Scorecards



- Practice Clinical Champion access to Scorecards launches Aug 1st
- Allows Practice Champions to view the practice scorecard but not the PO standing or other practices within the PO
  - Tell your Practice Champions to look for an email with details



# 2027 VBR Scorecards



# 2027 VBR Scorecards

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- Submitted to BCBSM for approval
- Once receive approval will disseminate to collaborative.
- No significant changes regarding performance measures.

# Questions



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# Contact



[INHALE-support@med.umich.edu](mailto:INHALE-support@med.umich.edu)



[www.inhalecqi.org](http://www.inhalecqi.org)



INHALE\_cqi



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[MichiganDataCollaborative@med.umich.edu](mailto:MichiganDataCollaborative@med.umich.edu)

Technical support with data hub or access concerns